



## Shipping & Delivery Policy

(Last Updated: June 2026)

Pristine Conservation Consulting (Pty) Ltd is committed to delivering your order as quickly and safely as possible.

1. Processing Times
  - 1.1. Orders are typically processed within 2–3 business days of payment confirmation.
  - 1.2. Orders are not processed on weekends or public holidays.
2. Delivery
  - 2.1. Delivery of physical products is currently available only within South Africa. International customers may purchase books through Amazon and Kindle Direct Publishing retailers.
  - 2.2. Shipping is fulfilled through trusted courier partners and/or collection point services.
  - 2.3. Delivery times may vary depending on your location and courier schedules.
3. Shipping Costs
  - 3.1. Shipping costs are displayed at checkout before payment is completed.
4. Delivery Delays
  - 4.1. While we aim to meet estimated delivery times, delays may occasionally occur due to factors beyond our control, including weather, courier disruptions, public holidays, or high demand periods.
5. Incorrect Delivery Information
  - 5.1. Customers are responsible for providing accurate delivery details. Additional shipping charges may apply if an order needs to be re-delivered due to incorrect information provided by the customer.
6. Contact

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